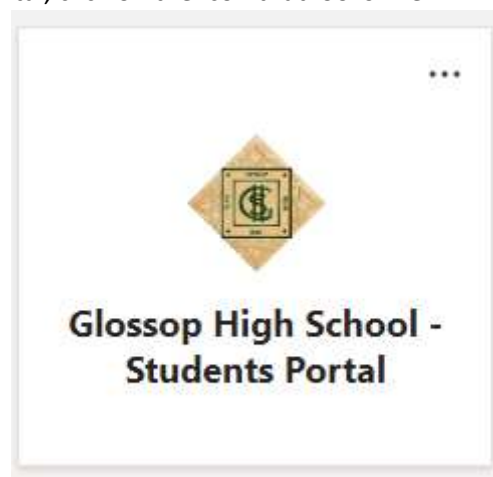


This will show all the teams you are part of.

7. To access the Student Portal, click on the icon that looks like:



This will Open our school Student Portal.

8. The Glossop High School – Student Portal is your one stop shop to accessing all of tools you need to participate and engage in Glossop High Schools Online Learning Program. When you first arrive in the portal a screen like that on the next page will appear (the locations of the most common areas you will access have been included):

The image shows a Microsoft Teams interface for the 'Glossop High School - Students Portal' team. The left-hand navigation pane lists various channels, including 'General', 'Faith Club', 'GHS News and Updates', 'ICT Support', 'MC Learning Centre', and several subject-specific channels for Years 10, 11, and 12. The main chat area displays a message from the 'Cisco Webex Meetings' bot, which provides information about joining meetings and setting a Webex site. The bot message includes a link to 'GHS - PUBLIC DRIVE' and mentions 'Daymap', 'Email', and 'Online Reference Generator'. Four callout boxes with arrows point to these specific elements: a red box for 'Access Public Drive', a green box for 'Access to Daymap - This is where all of your learning materials and resources will be located', a yellow box for 'Access Email', and a purple box for 'Access Online Reference Generator'. Additionally, a brown box points to the 'ICT Support' channel, and a blue box points to the 'Year 11 and 12 Flexible Learning' and 'Year 11 Subject Teams' channels, with text indicating 'Request ICT Support and access resources to support you in using ICT at home/school' and 'Access support, live video lessons and recorded video lessons from your teachers'.

Microsoft Teams

Search for or type a command

General Posts Files GHS - PUBLIC DRIVE Daymap Email Harassment Report SLASA - Online Refer... Webex: **Join** +

Milton, Dylan (Glossop High School) has added Cisco Webex Meetings to the team.

Cisco Webex Meetings Monday 14:09
Hello! The Cisco Webex bot can help you start and join Webex meetings.
The Webex site for the **Glossop High School - Students Portal** team is automatically set as `schoolprodus@webex.com`. If you want to set a different Webex site, as team site, type the following command: `@Cisco Webex Meetings site /Webex site URL`.
See more

Toogood, f
Flppgrid to the team.

Today

Student Portal

WELCOME TO THE GLOSSOP HIGH SCHOOL STUDENT PORTAL

Start a new conversation. Type @ to mention someone.

Access Public Drive

Access to Daymap – This is where all of your learning materials and resources will be located

Access Email

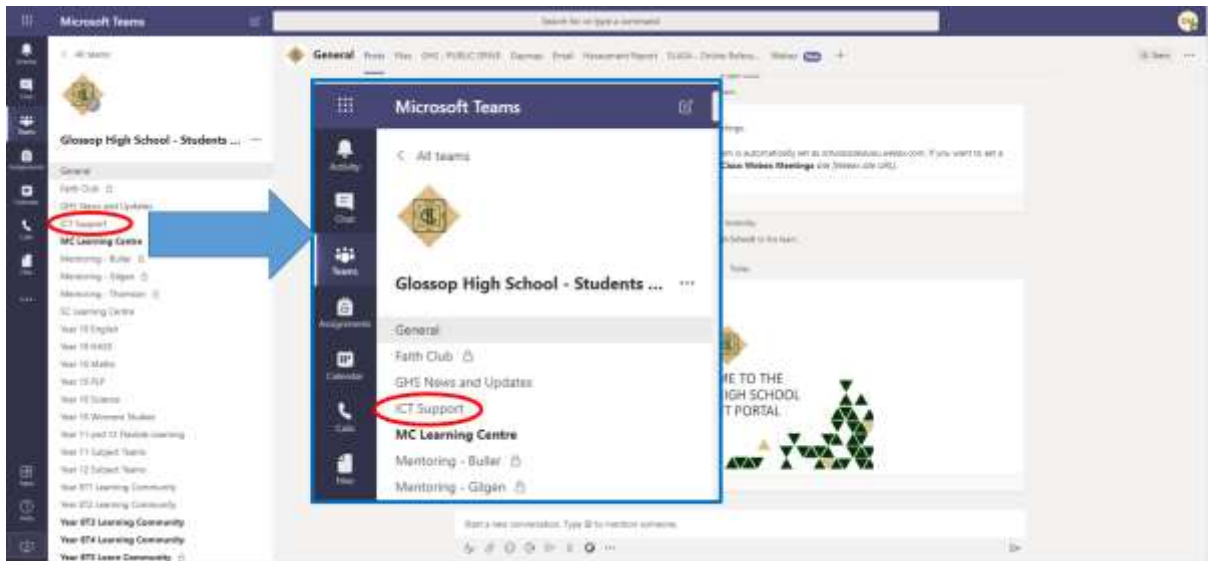
Access Online Reference Generator

Request ICT Support and access resources to support you in using ICT at home/school

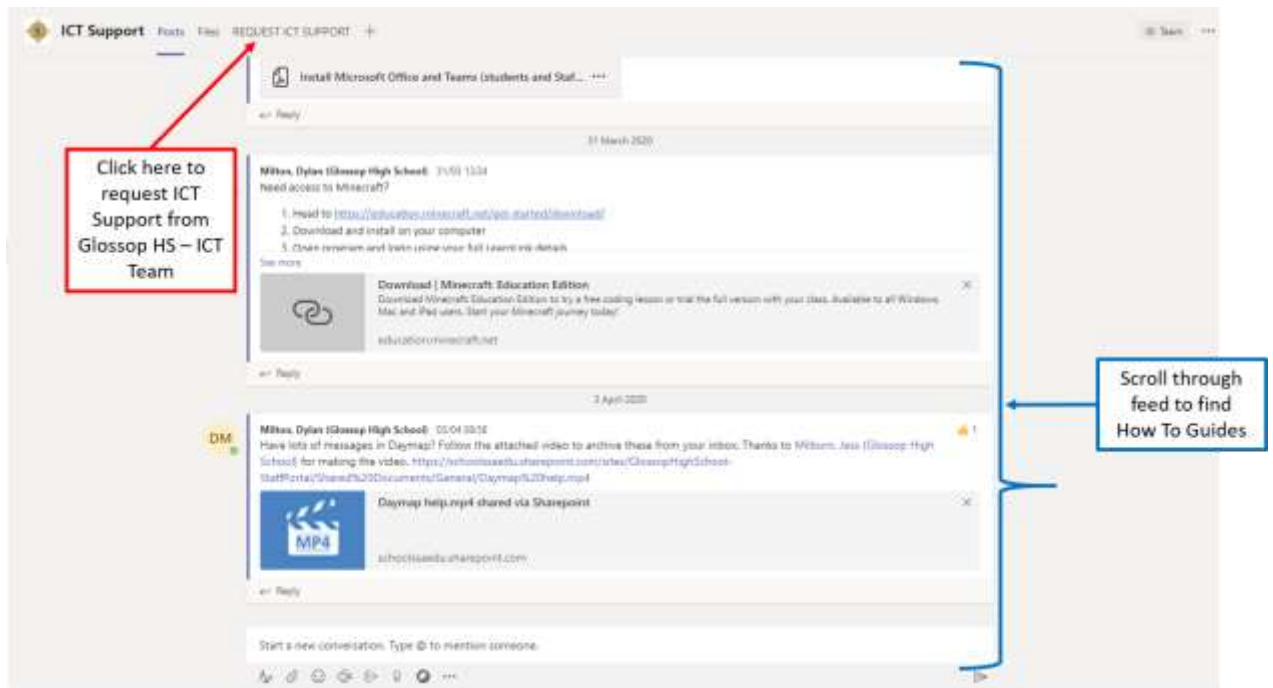
Access support, live video lessons and recorded video lessons from your teachers

HOW TO REQUEST ICT SUPPORT AND ACCESS ICT HOW TO GUIDES

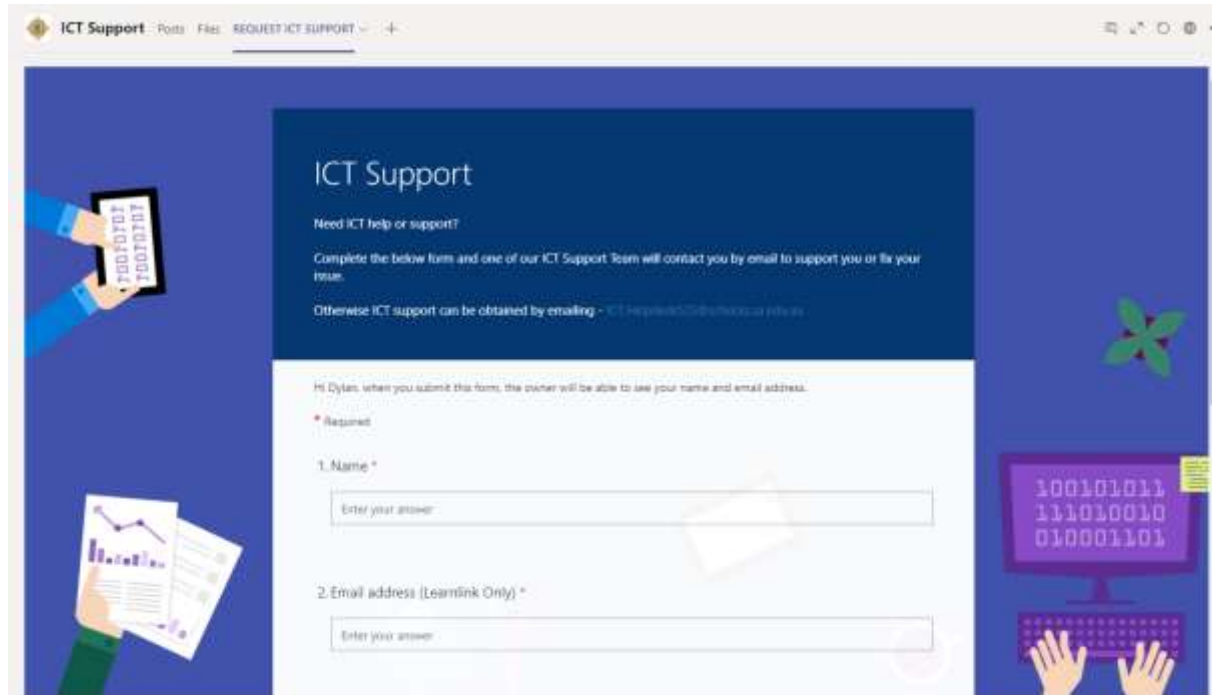
1. From the GLOSSOP HIGH SCHOOL – STUDENT PORTAL, click on the ICT Support located in the channel menu like shown below:



2. This will open up the ICT Support Section. To request ICT Support, click on the ICT support tab up top or to access how to guides scroll through the feed like shown below:



3. When you click on **REQUEST ICT SUPPORT**, the below form will appear:



When completing this form please be as specific as possible and give as much detail as possible. You can also upload screen shots of your issue.

4. To receive ICT Support, Complete the form and click **SUBMIT**. Once completed one of our ICT team will be in contact via email, or phone to assist or resolve your ICT Support request.

NOTE:

- ICT Support can also be requested by sending an email to ICT.Helpdesk@schools.sa.edu.au
- Or, ringing our Middle Campus on 8583 2004 and choosing option